5.8.2.1 Establish a Policies, Standards, and Procedures (PSP) Framework, and Implement PSPs, Including SOPs, for Statewide Interoperable Communications Solutions

NECP Alignment:

NECP Objiative	NECP Initiative	NECP Milestone
1	1.3	2
3	3.1	6
3	3.1	7
3	3.2	1

Gap Statement: As of 2009, Arizona does not have a statewide PSP framework regarding interoperable communications. Furthermore, although some statewide interoperable communications solutions exist and others are being planned, Arizona has not developed or implemented consistent SOPs regarding the use of those solutions and has not developed templates to ensure that future SOPs are developed in a consistent manner.

Initiative Description: In order to fully coordinate interoperable communications statewide, Arizona needs to establish a reliable PSP framework that allows stakeholders to implement interoperability projects consistently across the state. This initiative promotes the development of that framework and its component SOPs and enables stakeholders to implement those SOPs.

Priority: High

Term/Timeframe: Short-term (2011)

Lead/Owner: PSIC Office

> **Primary Participants:**
> - Regional partners
> - State Agency Users
> - SIEC

Action Plan:

1) Problem/Needs Analysis
   a. Identify the deficiencies statewide impacting the establishment of a PSP framework and associated SOPs in support of interoperable communications
   b. Identify possible solutions.
2) Stakeholder Input
   a. Define a scope for each subordinate approach/solution
   b. Provide needs statements and inputs..
3) Planning
   a. Develop a PSP framework for statewide interoperability
   b. Develop SOP and other templates to promote procedural consistency within Arizona
   c. Develop needed SOPs.
4) Design - Research historical lessons learned/successes (e.g., from SMEs, other localities/states, etc.).
5) Develop Proposals
   a. Submit for stakeholder/SME review/feedback/recommendations
   b. Present revised proposals to the appropriate approval body(ies) for further review and approval.

6) Implement approved approaches
7) Conduct both ongoing and end result evaluations.

Objectives:

1) Develop a statewide interoperable communications PSP Framework
2) Develop consistent interoperable communications SOPs and SOP templates
3) Implement developed SOPs statewide.

Performance Measures:

1) Finalize and publish a PSP Framework for interoperability within Arizona
2) Finalize and publish approved interoperable communications SOP templates for stakeholder use
3) Finalize and publish approved SOPs related to statewide interoperable communications solutions (e.g., shared channels, STR assets, etc.).

Critical Success Factors/Risks:

1) Availability of resources (e.g., funding, staffing, equipment, etc.)
2) Cooperation of stakeholders in a statewide discussion process
3) OEC award of technical assistance.

Funding:

- Federal
  - IECGP
  - OEC
  - NGA
- State
  - PSIC Office
- **Outreach Plan:** See Sections 5.3 and 5.8.5.1.